



CamanoCenter  
Get connected.

# VOLUNTEER IMPACT



# REPORT

2022



# 40 Years

## EMPOWERING HEALTHY AGING ON CAMANO ISLAND

### OUR MISSION

Create and provide opportunities that support healthy aging, independence, and well-being for older adults in our community.

### OUR VISION

A community where older adults are empowered to live their lives to their fullest potential.

### OUR VALUES

We behave with compassion, respect, and integrity. We foster an environment of inclusion and continuous growth. We act with a heart of service.

# Rebuilding in 2022

The Camano Center and 2nd Chance Thrift Shop celebrated its 40th anniversary in 2022. The 2nd Chance Thrift Shop opened in the summer of 1982 and the Camano Senior Services Association (CSSA) was formed and incorporated that same year. Volunteers have been our heartbeat since the beginning and are an integral part of our organization.

2022 was the year for rebuilding our volunteer base after the pandemic. We are so grateful to those pre-pandemic volunteers who responded to the call to come back and for all the new volunteers who got behind our mission, offered their time and talents, and helped us open fully to the community.

Thanks to our thrift shop volunteers, the shop went from initially being open to the public 2 days a week to now being open 4 days a week for shopping and 3 days a week for donation drop-off.

Thrift shop volunteers share their wealth of knowledge and help us find ways to recycle better and repurpose many items, keeping them out of the landfill. They offer input and continue to improve both the volunteer and customer experience at the shop.

At the Center, volunteer coverage has been essential in reopening the Center 5 days a week.

- Volunteer librarians organize books, puzzles, and DVDs for people to enjoy.
- Camano Café - monthly community lunch - created for the community to reconnect over a meal during the interim while waiting for congregant meals to begin.
- Front desk volunteers help assist staff, membership, and the community.
- Volunteers helped bring back loved in-person events, new classes, and programs.

None of this can happen without the people power to help plan, organize, and do the necessary leg work.

We thank each of you for your ongoing support as we continue to build our volunteer program and provide support and meaningful experiences in our community.



# We Love Our Volunteers!

Volunteers remain the lifeblood of our organization. We rely on volunteers for nearly every aspect of what we do.



**193**

active volunteers as  
of December 2022

**\$ 478,427**

total cost savings  
from volunteer  
hours

over ...

**15,974**

volunteer hours  
served throughout  
our organization



**50%**

of volunteers  
support us  
additionally by  
becoming members



**600**

hours from  
Board of Directors

# \$47,432

Donations by 40  
volunteers in addition  
to donated time



# 71

Average age of  
our volunteers



2022 volunteer  
hours represent  
7.5 additional full  
time equivalent  
employees



"What a wonderful place for  
seniors to enjoy a good meal  
with other seniors served by  
the nicest volunteers!" -  
Sharon Armstrong, Google  
Review

Voted amongst 6  
Best Thrift Shops  
in Washington  
State

-Best Things WA Powered  
by Americantowns Media  
[bestthingswa.com/thrift-shops/](http://bestthingswa.com/thrift-shops/)

# 2nd Chance Thrift Shop

# 87

Volunteers  
help run the shop  
working Tuesday-  
Saturday

"Wonderful place to  
stop by! Great  
volunteers keep the  
shelves full to the brim,  
haven't come in here  
and walked away  
empty handed. Money  
spent here goes toward  
community projects, well  
worth the visit!"- Rose  
Moe, Google Review

# 40%

of the Center's budget  
supported from thrift  
shop revenue



# 2nd Chance Thrift Shop Special Sales Rug & Christmas



Over...

120 volunteer hours - Rug Sale  
205 volunteer hours - Everything  
Christmas Sale



# Camano Center

Monday - Friday

9am -4pm



Camano Cafe -36 average attendees

**12**

4-6 volunteers  
volunteer hours supporting the cafe

**12**

Sharing is Caring  
volunteer hours

**85**

hours of library volunteer time.  
4 volunteer librarians care for the book, DVD, puzzle areas.

**116**

cards sent to isolated older adults

**10**

front desk volunteers

**1113**

front desk volunteer hours

**1148**

Camano Connection calls

**120**

Disaster Connection  
check-in calls

**62**

Aging Mastery Program  
volunteer hours



# Events



## Crab Dash

65 volunteer hours

22 volunteers

\$9,196 raised

## Auction

336 volunteer hours

82 volunteers

\$135,946 raised



## Holiday Bake Sale

\$1,689 raised

## Spaghetti Feed

\$1,722 raised

## Afternoon with Santa

54 volunteer hours

14 volunteers

**\$148,553**

raised in 2022  
through volunteer  
led events

# Partnerships

## Medical Transportation Drivers



**1467**  
ride requests

**34,607**  
miles

"Our driver was wonderful and helpful in every way. It was a pleasure to get to know her as she drove us to our appointments. We had to reschedule a couple of times; we only could get through the problematic appointments with the great help from Angie and Sally. We so appreciate your service and everyone working in your office." - J&K Woods

**15**  
current  
volunteer drivers  
1,492 hours



**1058**  
rides fulfilled

**50%**  
increase in rider  
requests  
compared to 2021

# Partnerships

## Meals on Wheels and Nutrition Program

11,319 miles driven  
13 current drivers/subs  
11,572 meals delivered  
1,742 in-person & pick up meals  
6 volunteers 96 hours -  
congregate lunches



## AARP Tax Team

985 hours  
(plus additional training  
hours)

## Landscape Projects

over 303 hours donated by  
Garden Club, FOCIP, and  
other volunteers



# Volunteer Appreciation Events

Spring & Winter Parties



"Volunteers make the best employees."  
- Adin Collver, Hospitality and Catering  
Director

"Behind every successfully organized event, program, or service there is an extraordinary volunteer team. Thank you to everyone who donated their time and skill set. You provide accountability and credibility to our organization by becoming our eyes and ears in the community and the community's eyes and ears to us. Thank you for believing in our mission and working together to make our community a beautiful place to live. Also, thank you for sharing your point of view and wisdom with myself and our staff. I personally learn and grow so much from my time working alongside each of you."  
- Lisa Brents, Volunteer Services Manager



"Volunteers actually make-or-break a non-profit. Without the amazing gift of time, energy and commitment, most non-profits could not operate with the staffing costs it would need to incur. The Center and the Thrift Store are dependent on these generous people to cover the operating costs it takes to be available for our community.

As a leader, I have personally learned a tremendous amount about the human spirit and what makes a person tick, by moving from 30 years in a for-profit industry, to a non-profit industry. The work that our volunteers do is so much more than it appears on the surface. Our volunteers care about this community and the people that live within it. They give often in other areas and organizations in addition to ours. They meet new friends, partners, and like-minded souls to share their lives with. The volunteers that we have are special...I think more special than any other volunteers quite honestly. I have been welcomed in my role with open arms since the first day 3 years ago, and been given the respect, time, space, and trust to make some changes and bring my leadership philosophy to a place that I really knew very little about. In addition to wonderful staff, it was the hundreds of volunteers that helped me and worked with me to make our non-profit more successful than ever dreamed.

Our volunteers are the most amazing people on this earth. I am so fortunate to get to spend my days with them!"

- Bonnie Eckley, Executive Director



"With the help of our volunteers the heart of the thrift shop is beating. Every unique skill, hobby, and background brings something special to 2nd Chance."

- Sylvia Wentz, 2nd Chance Thrift Shop Supervisor

"The skills, knowledge and support that volunteers have brought to the Aging Mastery Program are immeasurable! Volunteers have helped market the program, provide advisory support, data entry, room set-up, welcome participants, write relevant articles for our newsletter, and serve as presenters for the class! Not only do I appreciate the work the volunteers have done for the program, I have thoroughly enjoyed the friendships I've had the pleasure of developing with this amazing group of people. Honestly, it would be impossible to offer the program without their support".

- Karen Conway, Programs Director





"The front desk volunteers were a tremendous help to me when I started 6 months ago. They taught me so much! As I have settled into my position, I have come to appreciate all of volunteers for their hard work and dedication. They are a vital part of our team, and I am thankful for their help in making our jobs so much easier!"

-Angie Bayley, Administrative Assistant

"I have so many fond memories of watching my mom volunteer for different community organizations as I was growing up. From a very young age I noticed - not only was it extremely helpful to each organization, but it brought joy to others, it gave her a deep connection to our community, and on top of that, was so fulfilling for her. I have been even more inspired by the many wonderful volunteers we have at the Camano Center and 2nd Chance Thrift Shop. Your wealth of knowledge, experiences, life lessons and talents that you all so humbly share are truly what makes THIS organization (and my own job) so special."

-Cindy Hand, Donor Relations Director

"Rides from the volunteers at Camano Center have been a godsend to our family. My dad used to be able to drive himself to dialysis three days a week. It was hard to watch a proud and responsible man become unable to do this for himself. We reached out to Camano Center medical transport volunteers and we can't believe how positive and truly helpful they have been. They have provided nearly all rides for my Dad over the past year. It is as if they have become part of the family. The volunteers are incredibly dependable, responsible, and kind. They have helped far beyond just providing rides. They have allowed my Dad (who is rarely able to get out of the house) to develop new contacts and personal interactions that brighten his day. I only hope the volunteers realize how much we appreciate their dedication and kindness.

Thank you for the opportunity to let you all know how much you are appreciated."

-Cathie Cox family member of medical ride passenger



"I appreciate the Camano Center. I know when I wake up I will be getting a call." - James B, Morning phone call recipient



"Thank you for the support you give to the senior community - humans and dogs. I love walking my dogs on your trail! Keep up the good work." - K Jensen

"The volunteers are absolutely sweet, kind, and thoughtful. Some even brought fresh flowers." - Margaret T, Meals on Wheels recipient



# Volunteer Testimonials

"Volunteering at the Center affirms my sense of community. Many Center volunteers continue to contribute in safe and effective ways to help reinvent an even more vibrant active community than before COVID 19" - Cathryn H.

"I was a regular customer who noticed the sign that the store was opening on Thursday if there were enough volunteers. I started to give back to the community but stay because it's such a nice group of people." - Sandra G.

"I am proud to be associated with 2nd Chance Thrift and Camano Center. The volunteers and staff are truly inspiring! This is my time to give a little back to a community I call home!" -Brad R.

"First and foremost, I am Believer. I live by the Boy Scout motto and I like helping people. Selfishly, I get as much (happiness) back helping others." -Terry M.

"I've had the desire to "help out" in a long line of causes. I grew up in a family that had Church and things like Boy Scouts that brought out being aware of things that could use a helping hand." - Steve H.

"I get to meet new friends and usually hear some of their interesting life stories. Making a small difference in other's lives and feeling their appreciation and happiness makes me happy and connected." - Bruce S.

# Acknowledgements

2022/2023

## Board of Directors

Jeff Highland - President  
Kathy Sanchez - Vice President  
Connie Johnson - Secretary  
Shirley Swanson - Treasurer  
Ken Johnson  
Marilyn Grosjean  
Bruce Spong  
Larry Carlstrom  
Linda Hadley  
Kelly Kraus  
Michal Scott

Thank you to Heritage Bank, Windemere, Camano-Stanwood Pickleball Association, and Citizens Patrol volunteers who supported us during special events with their time.



Camano Center  
606 Arrowhead Road  
Camano Island WA 98282  
www.camanocenter.org  
360-387-0222

2nd Chance Thrift Shop  
1335 Hwy 532  
Camano Island WA 98282  
360-629-6142

Volunteers are the backbone of the Camano Center and we are profoundly grateful for your efforts and partnership.

Thank you for your support and ongoing dedication.