

Volunteer Impact Report 2023

Camano Center & 2nd Chance Thrift Shop



Our Mission

Create and provide opportunities that support healthy aging, independence, and well-being for older adults in our community.

Our Vision

A community where older adults are empowered to live their lives to their fullest potential.

Our Values

We behave with compassion, respect, and integrity.
We foster an environment of inclusion and continuous growth. We act with a heart of service.



2023 At a Glance

251 Active Volunteers as of December 2023

18,537 Total Volunteer Hours Served Throughout Our Organization

\$589,487 Cost Savings from Volunteer Hours

Volunteer Hours Represent an Additional
9 Full-Time Equivalent Employees

128 Volunteers - Additionally Support Our
Organization Through Membership

138 Volunteer Hours - Foot Clinic

300 Volunteer Hours - Board of Directors

71 Years - Average Age of Our Volunteers

52 Volunteers Donated Financially in Addition to
Donated Time Equaling \$55,180

97.5 Hours - FOCIP Volunteers

150.5 Hours - Garden Groups

371 Hours - Friendship Tea

24 Hours - Sharing is Caring

63.25 Hours - Aging Mastery



2023

Our Volunteer Supported Programs

Meals on Wheels
Community Congregant Lunches
Medical Transportation Assistance
Computer Training & Support
Front Desk Reception
Library
Gardens and Outside Landscaping Projects
Cardboard Breakdown/Recycling
Holiday Cards to Isolated Older Adults
Footcare Clinic
Aging Mastery Program
Old Friends Club
Daily Check-In Phone Calls to
Older Adults Living Alone
Board of Directors & Advisory Committees
2nd Chance Thrift Shop
Sharing is Caring

EVENTS & SPECIAL PROGRAMMING

Crab Dash
Gala Auction
Mama Mia Sing-A-Long
Community Spaghetti Feed
Afternoon with Santa at Arrowhead Ranch
Holiday Craft Bazaar Bake Sale
Everything Christmas in July Garage Sale
Bingo
55+ Resource Fair
Hawaiian Lunch
Country Western Lunch
Cinco De Mayo Lunch
Spring and Winter Volunteer Appreciation
Parties

2023/24 Our Board

Jeff Highland, President
Kathy Sanchez, Vice President
Connie Johnson, Secretary
Shirley Swanson, Treasurer
Ken Johnson
Darlene Miller
Michal Scott
Larry Carlstrom
Linda Hadley
Kelly Kraus



Old Friends Club

12 volunteers
605.6 volunteer hours

In our moments together, we create the vision of a favorite song. "Imagine" by John Lennon.

You may say I'm a dreamer, but I'm not the only one, I hope someday you'll join us, and world will live as one.

The positive energy brought by each volunteer sharing kindness and skills with Old Friends Club is a wonderful gift! The sharing of combined skills: musical, artistic, listening, laughter, relationship, meals, creates an environment where all are welcome and valued for who they are as a person.

-Tina Dinzl-Pederson





2nd Chance Thrift Shop

94 volunteers
2,015 total hours

Thrift shop sales account for almost 40%
of Center revenue



Thrift Store



WINNER

2nd Chance Thrift Shop

1335 WA-532, Camano, WA 98262, USA

"I thoroughly enjoy helping the senior center and the valuable programs offered through them. Our team on volunteer days are solution-oriented and we always have fun cleaning, repairing and pricing items for sale."

-Stuart Hunt



Everything Christmas Garage Sale

24 volunteers
100.5 volunteer hours
\$4,600 money raised







Community Quotes

“Wonderful treasures at great prices. What a thrift store should be. Very friendly and helpful workers/volunteers. Nice clean store and treasures nicely displayed. Top notch.”

- Adrienne Bourque

“Everything and everyone at the thrift shop makes me smile. We consider it a fun outing to be in a neat, clean, environment with people (workers). Always in good spirits. Thank you everyone. You do more than sell.”

- Karen & Bob

“I now live in Marysville, but will drive to Camano since I prefer the 2nd Chance Thrift Shop to any others. Plus, like everyone else also says: The ladies (and men) who work there are the best!”

- Margaret Smart



Meals on Wheels

Partnership with Island Senior Resources

17 volunteer drivers
11,605 meals delivered
8,662.8 total miles driven
3,181 in-person meals served
19 congregant lunch volunteers



Medical Transportation Assistance

895 fulfilled ride requests
13 volunteer drivers
29,911.6 total miles
1,232.52 total hours
+233 increase in fulfilled rider requests from 2022

The medical rides program made it possible for me to have the treatments I needed to battle breast cancer.

The support from this program and the wonderful drivers has been lifesaving. I am so grateful for having this available and hope it can continue for the benefit of others too.

-Shirlene

2023 Crab Dash

23 volunteers
65.5 volunteer hours
\$8,522 money raised

A special thank you to
Stanwood Camano Radio Club
for your additional volunteer support



Garden Gala Auction

82 volunteers
263.5 volunteer hours
\$182,098 money raised

(representing Camano Center, Stanwood High School Honor Society, Heritage Bank, Carol Pope's exercise classes, Windermere, Garden Club, FOCIP, and local gardeners)





Volunteers Make 2023 a Year of Growth and Impact

In 2023, our organization experienced remarkable growth and expansion, and we want to emphasize that your contributions were absolutely pivotal in making this transformation possible. As we look back on the past year, it is clear that your hard work and dedication have played a central role in enhancing our ability to serve the community. One of the standout achievements in 2023 was the introduction of several new programs and services. These additions became a reality due to your unwavering commitment. These initiatives allowed us to cater to the diverse needs of our community, promote inclusivity, and address the unique challenges faced by older adults. Here is a quick overview of some of the fantastic work you helped us accomplish:

Old Friends Club: Our weekly social respite program has provided a sense of belonging and camaraderie to our members, reducing feelings of loneliness and isolation. Moreover, it has given caregivers much-needed respite time. Volunteers have been the heart and soul of this program, accompanying members as they enjoy music, conversation, art, games, and a meal together.

Aging Mastery: Our Aging Mastery Program has empowered participants with valuable knowledge and resources to age confidently. Volunteers from various fields have generously shared their time and expertise in sessions covering health, wellness, financial planning, and more.

In-Person Lunches: We successfully resumed in-person lunches three days a week, a remarkable achievement considering the challenges we faced during the pandemic. These gatherings have not only provided nourishment but have also served as hubs for connections and conversations.

BINGO and Sing-a-Long Movie Nights: Laughter and fun fill our Center as we introduced entertaining activities like BINGO and sing-a-long movie night fundraisers. These special events have generated crucial funds to sustain and expand our operations.

These new programs have beautifully complemented our existing offerings, creating a comprehensive range of services that cater to the physical, emotional, and social needs of our community's older adults.

Beyond expanding our programs, our volunteers have also played a vital role in increasing both income and awareness for our organization. The Thrift Shop and our Center have witnessed increased foot traffic, highlighting the growing need for your support.

Thrift Shop Volunteers- your tireless efforts have ensured the smooth operation of our thrift shop. Not only does it generate income, but it has also provided affordable shopping options for our community and a place to engage with other community members.

One of the most invaluable gifts our volunteers gave us is time. You are the backbone of our organization, ensuring that all our programs and services run seamlessly. Your dedication and commitment to our mission are nothing short of inspiring.

As we look ahead, we are filled with excitement about the endless possibilities that lie before us. We remain deeply grateful for our volunteers who continue to make a profound difference in the lives of older adults. Together, we are building a stronger, more vibrant community for all.

-Lisa Brents, Volunteer Services Manager

Other Events

Afternoon with Santa
(partnering with Arrowhead Ranch)

9 volunteers

40 volunteer hours

(plus volunteer bakers hours)

Holiday Craft Bazaar Bake Sale

15 volunteers

45.25 volunteer hours

\$1,010 money raised

(plus volunteer bakers hours)

55 + Resource Fair

22 volunteers

165 volunteer hours

\$3,959 money raised

Not Your Ordinary Bingo

12 volunteers

32 volunteer hours

\$4,887 money raised

Additional Fundraisers

Spaghetti Feed

\$1,224 money raised

Mama Mia Sing-a-Long

\$1,779 money raised



Staff Quotes

“Our volunteers are the best of the best! They give their valuable time and personalities to our organization over and over again. As a non-profit leader, the amount of organizational support they provide to us is unbelievable. When we put a figure to the hours they give to us, it’s thousands of dollars each year that make it possible to do the work we do. Non-profits rely on the goodness of the community to survive, and we have that need fulfilled in a big way here at the Camano Center and 2nd Chance Thrift! We love our volunteers, they are part of the organizational family!”

-Bonnie Eckley, Executive Director

“Money can’t buy the love, hard work, and dedication our volunteers put into making this organization so successful. I’m grateful to work alongside so many great people who put in their time to help run one of the best thrift shops around.”

-Sylvia Wentz, 2nd Chance Thrift Shop Supervisor

“I am very grateful for our medical transportation drivers who not only provide their time and vehicles to ensure individuals reach medical appointments but also establish meaningful connections with homebound community members!”

- Angie Bayley, Community Services Manager

“I am so grateful for the incredible volunteer team we get the pleasure of working with at the Camano Center and 2nd Chance Thrift Shop! The success of the Aging Mastery Program is dependent on the volunteer presenters who donate their time and expertise to the class (and have continued to do so for all the sessions we have offered). The program is also generously supported by volunteers who assist with room set-up, clean-up and greeting, gift baskets, data entry, material preparation, class registration and marketing and the on-going newsletter contribution of Connie Johnson’s column: “What’s Age Got to Do With It”?”

I am also filled with gratitude for the volunteer support of the Old Friends Club that started this July. Each Thursday, the hugs, laughter, music, and moments of joy that are shared between volunteers, staff and club members brings visible light and love to those traveling the difficult journey through dementia”.

- Karen Conway, Program Director

“At the Camano Center and 2nd Chance Thrift Shop, our volunteers are a shining reflection of our community’s heart and generosity. Together, we build a community where volunteers are not only helping hands but living proof of the strength that comes from neighbors supporting neighbors.”

- Cindy Hand, Donor Relations Director

Community Quotes

“This (Medical Transportation) service is such a blessing. You do it so well. All the drivers are 10 stars plus and I have made friends.”

-Lonnie Albright

“We are so fortunate to be able to enjoy this beautiful facility. The best part is the volunteers who give their talents and care! How we appreciate you! Thank you.”

-Thea Wellington

“Each and every volunteer at the Camano Center is greatly appreciated. I am fairly new to the island, and the Center and it’s people have been instrumental in my adjustment and increasing love of the people and the area. Many thanks.”

-Barb

“What would we do and where would we be without all the wonderful, thoughtful, and kind volunteers! Thank you so much.”

-David Wellington



Volunteer Quotes

“The major reason for my volunteering at the Center was that I simply wanted to give back to the society. I felt that the Center does such beautiful work toward all our seniors and elderly that I wanted to help and be part of this community. There have been many moments that touch me but nothing like when I saw beautiful smiles while serving lunch to our elderly. Love giving back, meeting people, and also building beautiful relationships.”
-Lise Corriveau

“I grew up in a family that totally embraced volunteering. Mom and dad volunteered at the church and YMCA in West Seattle in the choir and as leaders at the YMCA camp each summer. My sister and I began to serve as Jr. Leaders at the same camp throughout High School. Volunteering provided all of us a true sense of community.
I had a great experience at the end of my Boeing career serving as full time Boeing Community Loaned Executive to various non-profit agencies in Snohomish County. It was a super working with such a diverse group of people. My desire to contribute to the community was fulfilled as a Board member for Camano Senior Services and as a Thrift Shop volunteer.
My greatest volunteering position was serving as the Construction Manager for this building. What a trip! Being a friend with the Old Friends Club truly provides a meaningful opportunity for me to to be a true friend to folks suffering the trials of dementia. My life is truly been fulfilled though the action of being a ‘Friend’.”
- Chuck Schfreider

“After caring for my father and my husband for a number of years before they passed I wished no commitments or obligations. I found it was a half life rather than a full life. A chance visit to our center made me realize that I missed being able to help others and be a part of that world again. I love being at the front desk to share a smile, a greeting or share all the support and services our beautiful center has to offer! I love especially the look of relief or ease I see on peoples faces when we are able to help or direct them to the support they may need. It’s also introduced me to some very fun and informational classes for myself!”
-Donna Sauer

“When we hear or see the word “volunteer” what are your thoughts? Should I do this? Would I like to do this? Or maybe, some other time. And then, several months ago, I volunteered to help with the Friendship Tea. Why? I don’t know. As an artist of very modern contemporary paintings it was certainly in a different direction for me, but the word “friendship” had me hooked. Weeks then months went by. And finally I realized that I wasn’t giving but that I was receiving as a volunteer. And, I was gifted with enjoyable social interaction that brightened my days. So it is very possible that volunteering ends up with more “getting” than with “giving. Try it.”
-Dottie Burton

“I discovered and joined the Camano Center shortly after I arrived on Camano Island after retiring, and after a few months heard about a volunteer vacancy at the front desk. I applied and loved the job from the get-go. I loved greeting and meeting the many folks who came in, and I took part in the many events the Center sponsored. I learned a lot about the resources available to us and realized I had landed in a wonderful, supportive community. I would still be at the front desk if it weren't for the pandemic, which changed all our lives.

Thankfully, as the pandemic calmed a bit, Thrift Shop sales began outside at the Camano Center, and I participated in those, which piqued my interest in all things 2nd Chance. While I still miss aspects of front desk work, I love love love working at the shop. It might sound kind of silly, but it gives me a sense of accomplishment and pride when I arrange shelves to look as attractive as can be. I work alongside other volunteers and have made friends with several of them, meeting outside of work for lunches, dinners, and various events. I arrived in Camano knowing nobody, and now I have a lot of friends!

My favorite customers are the thrifters-in-training, young kids that come in with their folks; it is a delight to watch and interact with them.

Another important aspect of working at 2nd Chance is the knowledge I now have about just how much the shop supports the community. We receive wonderful items from our community members and sell them at very moderate prices, enabling so many people to purchase items they might not otherwise be able to afford, while at the same time providing major support to the Center and its programs. That makes me feel good!”

- Jill Johnstone



Thank You

Your commitment to making a difference has not only enriched the lives of those we serve but has also inspired and motivated our entire team. The success stories and achievements highlighted in this report are a testament to the meaningful change that can occur when individuals like you choose to lend their skills and compassion to a cause.





Camano Center
606 Arrowhead Road
Camano Island WA 98282
www.camanocenter.org
360-387-0222



2nd Chance Thrift Shop
1335 Hwy 532
Camano Island WA 98282
360-629-6142